

Go to First Alliance Bank website and click on Internet Banking Tab

First Alliance Bank (Z) LTD
(Registered Commercial Bank)

Internet Banking
Tel: +260 211 237202
+260 211 237154

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Indicative Forex Rates
Friday 27, July 2018

Currency	Buy	Selling
USD	9.9020	10.1000
GBP	13.3676	13.6350
EUR	11.9814	12.2210
ZAR	0.7635	0.7787

The above rates are indicative and subject to change without notice. Please call +260 211 229306

INTERNET BANKING

Click on Forgot password as Highlighted in RED

First Alliance Bank (Z) LTD
(Registered Commercial Bank)

Call us for any query on: +260 211 229305
Choose Language: English

User Home

First Alliance Bank Internet Banking

LOGIN
Forgot Password?

Security Tips

- Do NOT share your Internet Banking password with anyone
- ENSURE you change your password regularly.
- Do NOT share your Security Question answers with anyone.
- Do NOT save your Credentials on a publicly accessed computer
- NEVER leave your computer unattended once you have signed in.
- Set a password that can NOT be easily guessed by anyone else.

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New page will open as shown below, key-in your respective User ID and click on Submit button



FIRST ALLIANCE BANK (Z) LTD
(Registered Commercial Bank)

Reset Password 27-07-2018 17:16:25

Existing Customer

User ID:

One Time Password (OTP) will be send to your registered mobile number



FIRST ALLIANCE BANK (Z) LTD
(Registered Commercial Bank)

Mobile OTP Verification 27-07-2018 17:17:27

Mobile OTP Verification

An "One Time Password" has been generated and dispatched to your mobile number for this transaction. Kindly enter the One Time Password in the field below for this transaction to proceed. The One Time Password is only valid for the next 5 minutes.

Reference Number: 490389979588232

Enter One Time Password*:

key-in the received OTP under Password and click on Submit button



FIRST ALLIANCE BANK (Z) LTD
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Mobile OTP Verification 27-07-2018 17:17:27

Mobile OTP Verification
An "One Time Password" has been generated and dispatched to your mobile number for this transaction. Kindly enter the One Time Password in the field below for this transaction to proceed. The One Time Password is only valid for the next 5 minutes.

Reference Number: 490389979588232

Enter One Time Password:

Submit **Resend OTP**

Answer the Security asked questions



FIRST ALLIANCE BANK (Z) LTD
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Security Authorization 27-07-2018 17:18:37

Security Questions 1 : Which is your favorite colour?

Answer:


Security Questions 2 : What was the name of your college?

Answer:

Submit

Choose option for changing password as Login Password, key-in new password which you want to keep for login and confirm the same password via key –in again and click on Submit button.

Forgot Password? - Google Chrome
FIRST ALLIANCE BANK ZAMBIA [ZM] | https://online.fabank.co.zm/B001/process.jsp

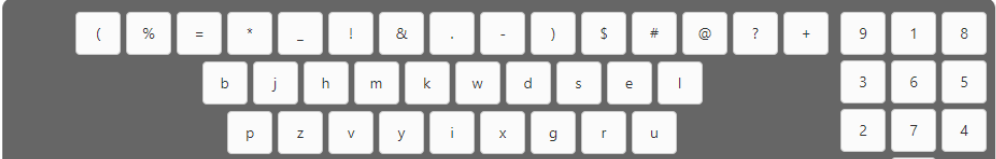
 **FIRST ALLIANCE BANK (Z) LTD**
(Registered Commercial Bank)

Reset Password 27-07-2018 17:19:02

User ID : guptavikas
Change Option : Login Password ▾
New Password :
Confirm New Password:


Login Password Policy
 Transaction Password Policy

Use virtual keyboard
 Click here to enter by hovering



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Forgot Password? - Google Chrome
FIRST ALLIANCE BANK ZAMBIA [ZM] | https://online.fabank.co.zm/B001/process.jsp

 **FIRST ALLIANCE BANK (Z) LTD**
(Registered Commercial Bank)

Confirm New Password:

Login Password Policy
 Transaction Password Policy

Use virtual keyboard
 Click here to enter by hovering



Clear Change

Choose option for changing password as Transaction Password, key-in new password which you want to keep for login and confirm the same password via key –in again and click on Submit button.



Reset Password

27-07-2018 17:19:02

User ID : guptavikas

Change Option : Transaction Password ▾

New Password :

Confirm New Password:

+ Login Password Policy

+ Transaction Password Policy

Use virtual keyboard

Click here to enter by hovering

